2018 ANNUAL MEETING UPDATE: MARBURY AND MADISON ENJOY SPRING IN MEMPHIS!

Meghan Cullen, Library Assistant III, University of Memphis Cecil C. Humphreys School of Law, (mcullen@memphis.edu)

Spring is one of the most beautiful times of year in Memphis, and the rush of warm weather had our favorite mascots itching to get out and explore the city. Though it’s tough to leave the University of Memphis’s law school building, which has just been ranked #1 in PreLaw magazine’s list of Best Law School Buildings in the country, these two dogs’ curiosity for the city cannot be tamed! Their adventure started with a walk along one of the law school’s terraces overlooking the Mississippi River. In the distance, they spotted a large pyramid that seemed, well, out of place. As they got closer, they realized they had stumbled upon the largest Bass Pro Shop in the world.

Since retail therapy isn’t really their thing, Marbury and Madison decided to ride to the top of the pyramid in America’s tallest free standing elevator. In the end, the view from the observation deck proved to be worth the trip!

With these high flying antics out of their system, Marbury and Madison knew it was time to get back in touch with their roots. They determined there is no better place to do so than the Memphis Zoo. Located in the heart of the city, the Memphis Zoo spans 70 acres and is home to over 4,500 animals. After stopping by the entrance for a brief photo-op, the pair was spotted attempting to reconnect with some old friends.
As always, for more updates on the 2018 MAALL Annual Meeting and details on the ongoing adventures of Marbury and Madison in Memphis, check out the conference’s website and stay tuned for the next issue of MAALL Markings.

**DAZED & INSTRUCTED**

Matt Timko, Academic Technologies and Outreach Services Librarian and Assistant Professor, Northern Illinois University College of Law, ([mtimko@niu.edu](mailto:mtimko@niu.edu))

**(LAW) SCHOOL’S OUT FOR SUMMER!**

The end of the academic year is a time of mixed feelings for librarians. Those of us teaching now have the task of grading and submitting those grades in a timely fashion; those of us at reference have panicky law students looking for another (or their first) study aid to help them with finals; and all of us must deal with the avalanche of books coming back to the library after their semester long absence. While all of these situations are much different than what we are used to during the semester, they are also short-lived as we face the prospect of a much different situation than the one we have had the last nine months: a duration of relative calm.

During the semester, it is not uncommon for librarians to be harried and juggling several pressing issues at once. We have gotten quite accustomed to balancing our responsibilities and have achieved a sort of comfort with the hectic lifestyle. This can make the summer quite destabilizing since now we have so much more time on our hands. If you’re like me, you have a list of projects to complete over the summer which will make your next academic year much easier. Also if you’re like me, you plan way too much and will complete at most 60% of that list. Alternatively, some librarians may use the summer to perform tasks they simply have no time for during the semester, such as participating in professional organizations, scholarship, or cleaning offices. Regardless of what the goals are, there is no doubt that the summer makes different demands on our time than the semester.
This is why it is important not to get ahead of ourselves. First, we should focus on three to five essential tasks to complete by the end of the summer; even better, focus on one to two per month to break it down even further. It is easy to view the no-reference-or-teaching time during the summer and think that this time is limitless, but of course we all realize (some of us too late) that this is not the case. This is why it is so important to pace ourselves and prioritize.

Secondly, spend time doing something that you otherwise would not, like catching up on reading, scholarly writing, networking, or any of the other things that we don’t prioritize during the hectic semester. This is especially important for early career librarians who need to perform these tasks yet seem to spend most of the semester agonizing over perfecting their course and/or reference work. Even better, using the extra time in the summer to perform these tasks will help you find the time to fit them into your regular semester schedule come the fall.

Finally, enjoy your summer! It is very easy to see the summer as an opportunity to get ahead or catch up on work, and this is certainly true. But don’t forget to use the summer to take some well-deserved personal time to recharge your batteries. Not only would constant work increase the chance of burnout, but you will almost certainly find that taking a day or two (or ten) to enjoy the summer will lead to more efficient work once you return. Ultimately, the summer should be a time of preparation for the upcoming year, and part of that (albeit counterintuitively) is taking time away from work for some rest and relaxation.

All this is not to say that the summer days are not busy, only that they are invariably less demanding than the daily (and often randomly scheduled) peppering of questions and demands from students and faculty. The summer offers a more structured time and allows academic librarians to have more control over our daily schedules, an opportunity that is both foreign and welcomed. Here’s to a fun and productive summer for all!

MANAGING THE CIRCUS: TIPS FOR JUGGLING STAFF REQUESTS, PATRON ISSUES, AND YOUR OWN NEEDS
Lacy Rakestraw, Law Library Director, Saint Louis County Law Library, (Lacy.Rakestraw@courts.mo.gov)

I’LL DRINK TO THAT! ...WELL MAYBE NOT.
At the next MAALL annual meeting, how would you feel if, at the meet and greet portion of the event, there was an open bar? Sounds great, right? What if I said the open bar was a pharmacy bar, where you can consume all the Tylenol and Benadryl you’d like, on the house? That just sounds weird. Who ever heard of an open pharmaceutical bar? But isn’t that what alcohol is? A drug? So why is it so normal to have an open alcohol bar, to the point that alcohol is expected at most social occasions?

While an open bar is generally a welcome addition to events like our annual conferences, it can pose an issue for those who don’t drink. In the business world in particular, the culture of alcohol is prolific. Think of happy hours, cocktails that are purchased at law firm dinners to woo new clients, holiday parties where the champagne is overflowing. And yes, networking events. Where alcohol is offered at an event, it creates a social expectation for guests to drink, with those who choose not to participate feeling self-conscious, whether justified or not. A young female who chooses water over wine at an event might cause coworkers to start guessing whether she is pregnant. A manager who declines a beer and instead drinks soda may be classified
as an alcoholic by his subordinates, unfairly or not. For some reason when alcohol is involved, not joining in on the drinking can make an individual feel isolated, or sometimes can actually harm that individual’s work relationships.

So how do you handle the pressure to drink when you’d rather not, for whatever reason? Have a few tricks up your sleeve for the next time you feel the pressure. One good tip is to always keep a cup filled with a soft drink in your hand. Having a drink in hand will curb the invite from well-intentioned guests to get you a drink. You already have one, after all, and no one besides you and the bartender has to know what’s in it.

Another tip is to have a reasonable excuse at the ready. If you really are pregnant and not ready to disclose, or are an alcoholic but don’t want your colleagues to know, this tip can come in handy. Try mentioning that you’re on a new medication that makes alcohol a no go for you. Or say that alcohol sometimes gives you a headache, so you try to stay away from it.

It’s important to remember that whether you drink or not, for whatever reason, it is your choice to make. A simple “no thank you” is often enough to turn down a well-intentioned coworker. When it isn’t, and that coworker is more forceful, be prepared to be more vigorous in your refusal to drink. You shouldn’t have to make an excuse not to accept a drink being offered after you’ve already said no. If you feel rude, don’t. That coworker who continues to push you to drink after you’ve said no is the rude one.

Our association is full of people who respect and love each other, no matter whether you choose to drink or not. So while you hopefully won’t feel the need to use these tips around all of us, it’s a good idea to keep them in mind for other social events. We can all drink to that! Or not...that’s cool too. You do you!

**AFFIRMATIONS**

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**BRINGING LEGAL TECH HOME**

Most law firm librarians will tell you we’re beyond the print versus online debate. Legal Tech isn’t about online resources, although their continued improvement and development is essential to the practice of law. Today we talk about chat bots, AI, drafting tools, and legal analytics. The new tech discussions focus on how legal information professionals can harness the power of these tools, require that they serve the legal marketplace, and use them to further their own standing as purveyors of information. See AALL Spectrum (May/June 2017); “The Algorithm as a Human Artifact: Implications for Legal [Re]search,” Law Library Journal (Summer 2017); Emerging Approaches to Information Services, ed. Edward Bowes (ARK Group, 2016); Lindsay McKensie, “A New Home for AI: The Library,” Inside Higher Ed (January 17, 2018), [https://www.insidehighered.com/news/2018/01/17/rhode-island-hopes-putting-artificial-intelligence-lab-library-will-expand-ais-reach](https://www.insidehighered.com/news/2018/01/17/rhode-island-hopes-putting-artificial-intelligence-lab-library-will-expand-ais-reach); “CLOC: How Legal Operations Can Help Drive Legal AI Use,” Artificial Lawyer (January 24, 2018), [https://www.artificiallawyer.com/2018/01/24/cloc-how-legal-operations-can-help-drive-legal-ai-use/](https://www.artificiallawyer.com/2018/01/24/cloc-how-legal-operations-can-help-drive-legal-ai-use/).

Client expectations are driving the legal marketplace. Today’s legal services buyer seeks a big bang for his big buck, and expects to have the most innovative tools and solutions at his fingertips before consulting his
attorney. IT will always be an expert in developing applications; marketing will get the right tools into clients’ hands; and practice groups will target the clients who benefit from each technology solution. So where does the library sit? Right in the middle, testing, evaluating, adopting, and training attorneys and clients on new technologies.

**Artificial Intelligence**

Before we realized it, artificial intelligence (AI) was here and part of our everyday lives. All types of law libraries utilize AI: in Westlaw Research Recommendations, Lexis’s Find a Source word wheel, or analytical tools such as ROSS Intelligence. The good news: AI hasn’t taken our jobs yet! However, AI is changing legal practice and research, so librarians must be at the helm.

AI learns from humans, in time creating better search results and anticipating research needs. Tools can help practitioners review thousands of e-discovery documents in seconds flat or generate contracts based on chosen criteria. The implications are exciting, but the fears are very real: we will teach it wrong; associates won’t have enough hours to bill; the algorithms will create unforeseen biases furthering injustice.

Firm librarians will be at the forefront because they are acutely aware of the research habits and needs of their attorneys. Librarians evaluate the usefulness of tools to a practice before adoption, train attorneys on best practices for teaching, searching, and relying on AI, and advise attorneys on limitations to avoid a false sense of accuracy. Mary Ann Neary and Sherry Xin Chen. "Artificial Intelligence: Legal Research and Law Librarians." AALL Spectrum (May/June 2017), at 16-20.

**Chat Bots**

Chat Bots are computer programs, sometimes powered by AI, which can interact with users using a chat interface (using either auditory or textual methods). Often deployed within existing computer applications, these services can assist the individual interacting with it by querying a database of information. Littler Mendelson’s Knowledge Management is working on implementing a chat bot to enhance the firm’s access to information. Implementation will start internally with a few test users, with plans to expand firmwide and eventually place the Chat Bot on our client-facing portals.

**Drafting Tools**

Drafting tools have created an effective and almost immediate solution to document creation, review, and update. They can shoot out tables of authorities, verify quotations, validate cited cases, and link to case searches in research tools to identify additional authority. But buyers beware and review! These tools make drafting documents for litigation a breeze; however, the features are highly customizable. Be careful not to exclude or include an unnecessary feature. Some will skip over parallel citations found in competitor databases, so users must know when to update to published cases, parallel cites, or validate manually. During a drafting tool’s rollout, Littler’s library led a marketing campaign to ensure users knew how to access, format, and properly use the tool. Even with great training efforts, the library continues to receive daily requests to manage brief validation.
**Legal Analytics**

New legal analytic tools harness available data and put it into the hands of attorneys and corporate staff. What practitioner doesn’t want a statistical report of how many times his assigned judge certifies wage-and-hour classes or the frequency of arbitration agreement disputes across industries? Doesn’t your Business Development team want to tell clients your attorneys have been granted summary judgment 8 out of 10 times in the client’s jurisdiction? The hype is real and deserved. Tools like Lex Machina, Monitor Suite, and Gavelytics helps answer the questions of how often, how long, how many, or what percent by harnessing the data within dockets and using algorithms to deliver results.

**Library Services Analytics – Make Your Case**

How do you demonstrate that your initiatives have value? Track your process. Measure the work. Not only will you see the benefits when making your case, you’ll be able to identify which initiatives are falling short and make timely adjustments. You undertake the initiatives to see change, so consider what information you’ll need to gather to prove results. Before implementing technology, determine the metrics needed to measure your outcome. See “Is Your Legal Tech Initiative Working?” Above the Law (May 2018), https://abovethelaw.com/legal-innovation-center/2018/05/09/is-your-legal-tech-initiative-working/?rf=1.

- Track requests
- Track the work/solution
- Track how your work garners more business

Use your tracking efforts to make a case for more projects in the library and additional new hires. New projects also have the added benefit of stretching your team’s skills, and in turn, preparing them for new developments. Change is constant, and the demands on your team are constantly evolving.

**Concerns**

Fancy new tools come at a fancy cost. Obviously, no library can or should purchase every new tool on the market, and many tools we are seeing in the marketplace are duplicative. A careful review of each product is necessary. Additionally, security should be of the utmost concern to every library, whether firm, public, academic, or court. Startups can have great ideas for new legal technology, but if they don’t have the infrastructure to provide the highest level of security for your organization, then you may need to pass. Privacy laws are getting more complicated and further-reaching. Consider how the tool you are reviewing will affect legal ethics, federal FCRA rules, and international concerns such as the GDPR. If you can find the money in your budget and pass your security review, you must still show a justifiable return on investment. Vendors will promise that this new tool is the one that everyone will use, but how often does that come to fruition? A small pilot program might be a good option to test something new and different on a profession known to be traditional and change adverse.

**The Importance of Keeping Up-To-Date**

It is a constant struggle to remain up to date on legal technologies, but the rewards are invaluable. The more you track the changes, the easier it will be to identify trends. This kind of insight enables you to assess how your institutions’ efforts stack up against the field. Your broadened perspective will keep you from making uninformed decisions about new products and allow you to provide better services to your patrons and clients.
ASSESSING OUR METADATA

In libraries, we spend a lot of time creating and editing the metadata that goes into our catalogs and other discovery tools. It is also important to think about assessing the quality of that metadata after it is created. The quality of the metadata in our libraries’ discovery tools will affect our patrons’ ability to find and use our library resources; therefore, it is of great importance to be able to assess our metadata and determine if our patrons’ needs are being met. Assessing metadata quality can also be important in determining the value of the amount of staff time spent on metadata work. These two goals, ensuring access to resources through good metadata, and doing a value/cost analysis of the metadata work at your institution, can be broken down into a number of more specific reasons or scenarios to engage in metadata assessment.

In a webinar delivered in April 2017 titled “Nailing Jello to a Wall: Metrics, Frameworks & Existing Work for Metadata Assessment (the slides and prepared remarks from which can be found at http://bit.ly/JelloToAWall), Christina Harlow of Stanford University Libraries provided a number of justifications for conducting metadata assessment. Metadata assessment may be useful when your library starts cataloging a new object type, and you want to make sure the metadata for the new items is allowing them to be accessed. You may also need to assess your metadata ahead of a migration to a new integrated library system, or when you are about to embark upon a shared data project with other institutions. Another reason to assess metadata is to do targeted enhancement. While most libraries have limited time and resources for retrospective clean-up of metadata, doing metadata analysis can help you target the types of records that will benefit most from clean-up and identify projects that will provide the most value to library users.

Once a decision has been made to assess a library’s metadata, it is important to determine exactly what metrics are going to be used in the assessment. In other words, what exactly are you trying to measure and assess? In “A Metadata Quality Assurance Framework,” Péter Király (2015) discusses the following metrics (quotes are from Király’s article, available at http://pkiraly.github.io/metadata-quality-project-plan.pdf):

- **Completeness:** Metadata should be as complete as possible. In particular, fields that have been designated as mandatory in whatever metadata scheme is used should be filled in.
- **Accuracy:** The metadata should be free of both factual and typographical errors.
- **Conformance to Expectations:** This refers to “the degree to which metadata fulfils [sic] the requirements of a given community of users for a given task.” The same metadata could succeed or fail in terms of this metric, depending on what community it is meant to serve. What works for a public library’s community may not work for a law library’s community.
- **Logical Consistency and Coherence:** Fields should be used in the same way every time.
- **Accessibility:** Metadata should be able to be understood. The concept of accessibility can include many things, such as making the data available in a language the users of your library can understand, or making sure that data meant to be processed by computers can be handled correctly.
- **Timeliness:** “Metadata should change whenever the described object changes.”
- **Provenance:** Metadata should have information about its own source, such as its creator.
Once you have determined which metrics to use, it is time to think about what tools to use to assess your metadata according to these metrics. Two of the most commonly used tools are:

- **MarcEdit** ([http://marcedit.reeset.net](http://marcedit.reeset.net)): While many catalogers are familiar with MarcEdit because of its ability to edit batches of MARC records, it also has metadata assessment capabilities. For example, it can provide information about which fields appear in which records in a particular set, helping to determine completeness and accuracy, and help in a search for redundancy.

- **OpenRefine** ([http://openrefine.org](http://openrefine.org)): Previously known as Google Refine, OpenRefine is described on its website as “a powerful tool for working with messy data: cleaning it; transforming it from one format into another; and extending it with web services and external data.” This tool, with its capability for facets and filters, allows for evaluation of metadata quality, particularly in the areas of completeness, consistency, and accuracy. This is a free tool, available for download from the OpenRefine website.

There clearly is much more to be said on the topic of metrics for metadata assessment; I have only scratched the surface in this column. If you are interested in learning more about this topic, one resource to explore is the DLF Metadata Assessment Working Group ([http://dlfmetadataassessment.github.io/](http://dlfmetadataassessment.github.io/)). I encourage you to explore this topic. Assessing the quality of your metadata is one way in which your library can help people get access to the resources they need.

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**MOMENT WITH MALLCO**

*Susan Urban, MALLCO Executive Director, Head of Access Services, Oklahoma City University Law Library, ([seurban@okcu.edu](mailto:seurban@okcu.edu))*

The co-founders of LawArXiv – MALLCO, NELLCO, LIPA, and Cornell University Law Library – were recently awarded the American Association of Law Libraries Innovations in Technology Award.

From AALL, "The Innovations in Technology Award was established in 2009 to recognize an AALL member, SIS, chapter or library for their innovative use of technology in the development and creation of an application or resource for law librarians or legal professionals."

LawArXiv was founded in 2017 and recently celebrated its first anniversary. The co-founders sought to create a product to serve as a completely free, open access, and not-for-profit repository for legal scholarship.

As of April 2018, 638 papers have already been uploaded to LawArXiv. Of those, roughly 374 were added by institutions and 264 by individuals. Papers from law faculty, law librarians, attorneys, and students have been posted. The international legal research community has embraced LawArXiv as well, with papers uploaded from seven countries other than the United States. Topics covered run the gamut of legal research, but papers relating to intellectual property law are the most represented with 123 uploads.

Anyone can search papers on LawArXiv, and setting up an account to post a paper for yourself or your institution is quick and easy. You can learn more at [LawArXiv.info](http://LawArXiv.info) or send an email to [seurban@okcu.edu](mailto:seurban@okcu.edu).
MESSAGE FROM THE PRESIDENT
Therese Clarke Arado, Deputy Director, Northern Illinois University, David C. Shapiro Memorial Law Library, (tclarke@niu.edu)

Every year, I am more amazed at the swiftness with which time passes. By the time you are reading this, the snow is (hopefully) behind us for a while and we are into the summer season. I hope it finds you all well.

The AALL Conference is around the corner. While I will not be attending this year, I hope all who are doing so can attend the MAALL Business Meeting on Sunday, July 15th. Thank you, Karen Wallace, for coordinating the meeting at Pratt Street Ale House.

Also with the passage of time, we are getting closer to the MAALL Annual meeting this October in Memphis. I am looking forward to a great conference and spending time with colleagues.

Keeping with the time theme here, and looking forward to 2019, I am happy to announce that the MAALL Annual Meeting will be taking place in St. Louis. Thank you to Erika Cohn at St. Louis University for graciously offering to host the meeting.

Finally, thank you to everyone who responded to the call for volunteers. MAALL works and contributes great things to the library profession because of all of you. I hope you have a wonderful summer. Take time to disconnect and enjoy the beauty around you.

MESSAGE FROM THE VICE-PRESIDENT
Karen Wallace, Circulation/Reference Librarian, Drake Law Library, (karen.wallace@drake.edu)

As I write this, I am back from two days of vacation, strategically tacked on to the weekend to provide four days away from the library. Even a mini-break like that can be a refreshing way to combat burnout. Among my activities, I replaced a lamp socket for the first time. This is an incredibly easy job, but not the kind of thing I normally attempt. I believe this experience—a novel learning opportunity resulting in a concrete accomplishment—helped make the time off energizing.

Attending a good conference can provide a similar recharge. Interacting with colleagues and exchanging new ideas in a fresh environment can renew your enthusiasm for work. To that end, I hope to see you at the upcoming American Association of Law Libraries (AALL) Annual Meeting in Baltimore and the 2018 MAALL Annual Meeting in Memphis.

The MAALL business meeting in Baltimore will be held Sunday, July 15 from 12:45-2:15. Based on feedback from members, we will meet and dine in a private room at the Pratt St. Ale House. The brew pub is located across the street from the Baltimore Convention Center in a historic building constructed in 1888, the former home of the Pratt Furniture Company. A buffet will be included in your registration fee; beverages will be available from a cash bar. Additional details will be forthcoming when registration opens.
In Memphis in the fall, we will explore ways to Develop a Winning Strategy. The Program Committee reviewed an impressive slate of program and poster submissions. Many thanks to all who submitted proposals. Your willingness to share your expertise and experience fuels the annual meeting. If the list of accepted proposals has not been published by the time you read this, it should be released soon and will be available on the annual meeting page. As you consider your summer reading choices, you might want to pick up a copy of *The New Jim Crow: Mass Incarceration in the Age of Colorblindness* by Michelle Alexander. This will be the anchor of our fourth annual meeting project Book to Action, chaired by Cindy Bassett.

I wish you all a rejuvenating summer.

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**STATE MEMBER NEWS**

**Wheat Law Library**
A peaceful calm permeated the library post-finals as the building entrances were power-washed and made to look great for the May 12 graduation. Our first summer session classes began May 14 and 1L summer starters arrived on the 17th...a quick turn-around but we were ready!

**Washburn School of Law Library**
This spring, the law library welcomed David Vermooten from the New Mexico State Law Library as our new Technology User Services Administrator. He is helping support students, faculty, and staff with all of their computer needs.

Thomas Sneed taught a new Kansas Legal Research course this spring, Creighton Miller and Barbara Ginzburg are teaching Statutory and Regulatory Research this summer, and Glen McBeth is preparing to teach a Law and Technology course in the fall.

We also had another very successful book sale during National Library Week. We sold donated and withdrawn books, CDs, DVDs, and computer equipment at rock-bottom prices. We dropped the prices each day and ended with a $1 bag day on Friday!

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**Creighton University School of Law**
The Creighton Law Library received a Public Service Award from the Omaha Bar Association on May 1, 2018 at the Bar Association’s Law Day Luncheon. The Omaha Bar Association Public Service Award is presented to a non-attorney individual or organization meeting the...
following criteria: (1) the public's knowledge of the law or the legal system has been enhanced in some significant way by the recipient's efforts; (2) the recipient has focused on providing service to the community for purposes other than pecuniary profits; and (3) the recipient has demonstrated long term commitment to the enhancement of the public's knowledge of the law.

**Schmid Law Library, University of Nebraska – Lincoln**

Stefanie Pearlman authored “Persuasive Authority and the Nebraska Supreme Court: Are Certain Jurisdictions or Secondary Resources More Persuasive than Others?” The Nebraska Lawyer (March/April 2018), at 33-37. This article analyzes whether the current Nebraska Supreme Court favors particular jurisdictions or certain types of secondary resources as authority when there is a lack of precedent on a given legal issue.

**MAALL MARKINGS INFORMATION**

MAALL Markings is published four times a year by the Mid-America Association of Law Libraries, a chapter of the American Association of Law Libraries, and is a benefit of membership. The purpose of MAALL Markings is to publish news of the Chapter, selected news of AALL and other professional associations, and MAALL members, as well as to solicit and publish articles to add to the body of literature in the profession of law librarianship. All articles are copyrighted and any republication or use of any portion of the content for any purpose must have written permission from the author/s.

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The Mid-America Association of Law Libraries assumes no responsibility for the statements and opinions advanced by the contributors of its publications. Editorial views do not necessarily represent the official position of the Mid-America Association of Law Libraries or AALL.

**LINKS TO AALL CHAPTER & SIS PUBLICATIONS**

The lists on the following page were originally compiled by Lindsey Carpino for the CALL Bulletin and are reprinted with permission. (Broken links have been omitted.) The original post is available at [http://bulletin.chicagolawlib.org/2016/05/aall-chapter-sis-publications/](http://bulletin.chicagolawlib.org/2016/05/aall-chapter-sis-publications/).
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2017/2018 MAALL Executive Board

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Vice President & President-Elect: Karen Wallace
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Members: Cathy Chick, Matt Timko & Colleen Williams

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Webmaster: Ayyoub Ajmi
Members: Matt Braun & Matt Timko

There are still a number of opportunities available to serve MAALL. Please contact Therese Clark Arado at tclarke@niu.edu if you would like to serve on a task force or committee.